



Rapid Implementation of Enterprise Claims Capabilities

Transcynd Claim Partners, a claims TPA firm, implements a targeted enterprise claims system in less than 45 days.

When insurers consider using a claims TPA, they not only look at their depth of experience, but those that have the technology and partnerships available to deliver world-class service to their insureds. Building upon the relationship within the Insuresoft Collaborative, Transcynd Claim Partners implemented Insuresoft's Diamond Claims System in less than 45 days, and combined Covenir's BPO services to provide seamless claims services to Allied Trust Insurance Company.

Building Upon a Trusted Relationship

Allied Trust Insurance Company was looking for a partner to not only manage their claims automation and services, but provide recommendations for partnerships to make the claims processes seamlessly integrated. Through Insuresoft's Collaborative, Kaboodle, they were able to source and manage all the systems, services and partnerships through one relationship. Going to Insuresoft meant that Insuresoft's Diamond Claims, Prelude's PayPilot, and Looker's Operational Dashboards could all be pre-integrated and deployed in an Azure cloud environment, enabling Transcynd to perform TPA services and Covenir to provide First-Notice-of-Loss and additional claims support services.

“Insuresoft’s platform will help our organization continue to provide the accurate and timely claims settlement that our customers require. Insuresoft exceeded our expectations during implementation by delivering a modern and intuitive system with exceptional customer service along the way.”

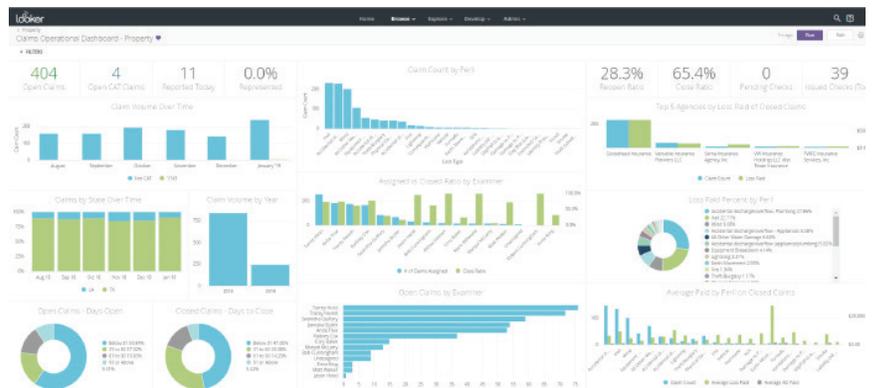
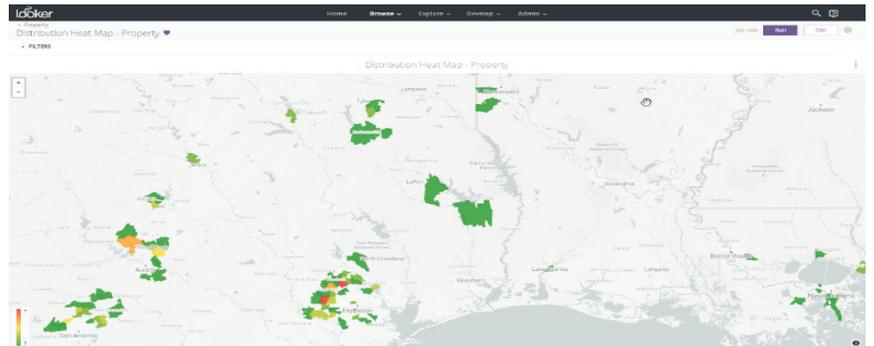
Steve Backman
COO at Transcynd

One Platform. One Contract.

Insuresoft pre-integrates bundles of products and services that are right-sized for each customer’s specific needs. Delivered through one platform and one contract, these bundles allow growing companies like Allied to make iterative and ongoing enhancements to their platform while still providing unmatched speed to market for their state and line-of-business expansion plans. By combining TPA and BPO services with innovative technology and platform, Allied Trust is able to provide high-touch customer service with high-tech efficiency.

Data Visualizations and Operational Analytics

Transcynd leveraged Insuresoft’s data visualizations and operational analytics and utilized several operations on-demand reports to exchange data with Allied Trust.



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